Municipal Management

edmunds
& associates
simple. effective. solutions.

Permitting & Code Enforcement

Permitting and Code Enforcement provides integration with other modules including tax, utility, accounts receivable, business licensing, and finance. This allows all applicable charges to be displayed for a specific parcel and automatically creates a receivable entry to the general ledger. Integration is also available for mapping functionality through Google Maps or GIS systems.

Permitting: Any type of user defined permit can be added within the system. There is no limitation to how many permit types can be created. Each permit can contain all relevant contractor information. Forms, contractor letters, and permits can be automatically generated. Any relevant documents, applications, project plans, or pictures can be attached to the permit. With the ability to store an unlimited number of fees, it is easy to bill and receipt payments. All associated project phases can be tracked, from plan review through final inspections. The system will easily store multiple types of certificate information and can be easily updated as necessary.

Violations: Enforcement provides users the ability to track complaints, store photos, levy fines and issue any violation to a parcel. All ordinances and code violations can be stored along with their associated fees and fines providing the user the ability to update as necessary. Violations can be printed or electronically issued. Notices and letters can be easily generated within the system to create a log of communication. This provides the ability to closely track compliance deadlines and inspections.

Inspections: The system provides the ability to store all inspector information. An inspection calendar can be created and used to manage new, scheduled, and updated inspection results. Notifications can be sent to inspectors keeping them up-to-date and allowing them to update all inspection results in a web based, user friendly interface.

Work Order

Work Orders can be issued against utility accounts, fixed assets, and user defined locations. Unlimited user defined codes can be billable or non-billable. Easily create schedules and recurring work orders within the system. Service codes can be created for many different activities such as meter change-outs, shut-offs, final bills, facility or vehicle maintenance, and any other organizational need. Work Order module integrates with Utility, RSS, Inventory, and Fixed Assets.

Fleet Maintenance

Whether you perform your own maintenance or subcontract the work out to a third-party vendor, our Fleet Maintenance module can assist you with maintaining your vehicles. It is fully integrated with Work Orders, Inventory and Accounts Receivable. User defined levels will create automated work orders for defined maintenance.

Inventory Control

The Inventory Control module is used to track and store organizational items such as equipment, utility meters, office supplies, and vehicle supplies. It seamlessly integrates with Accounts Payable, Work Orders, Fixed Assets and Utility modules.

Municipal Dashboard

The Municipal Dashboard integrates with Finance and Payroll, providing user-defined fiscal transparency and accountability with the ability to view on-line. This contains summarized or detailed revenue and expense data per fund, CAFR or by departments based on user preference. Information can be viewed in a chart, graph or table format. User defined tabs can report on both financial as well as non-financial categories, such as public safety or traffic data.

Municipal Management

Data Vault

Data Vault is an automated on-line backup service that automatically and securely transfers designated data to the cloud. In the event of data loss, the client or Edmunds can pull data from the cloud to quickly restore operations.

Permitting Self-Service (CPSS)

Permitting Self-Service Portal allows contractors, homeowners, and inspectors access to a web portal that integrates directly into the system. It allows home owners and contractors to review permit statuses and inspections. This portal can be a powerful tool for inspectors in the field allowing them to view all current permit information, access inspection schedules, record inspection results, and issue violations. Contractors can apply for a permit, request an inspection, and pay any associated fees all from within the portal.

Resident Self-Service (RSS)

Resident Self-Service Portal is a web portal that allows residents to make requests or file complaints from the web. Easily receive and track resident activity with user- defined categories and customizable work flows. The resident has the ability to attach documentation or pictures and designate his or her contact preference, either by email or phone.   At any point, the resident can go to the portal to check on the status of the case. The portal integrates with our Work Order application to automate and streamline processes. Once a ticket is received and completed, the resident will automatically get notification along with any other applicable parties. The Resident Self-Service Portal smoothly integrates with the My Town App allowing each resident the ability to stay on top of all town events and notifications.

Inspection App

This app makes it easy for an inspector to manage his or her tasks from the field. An inspector can pull up a scheduled inspection, review the details, and record the results from their mobile device. Violations can easily be added from within the app, along with the ability to attach corresponding photos or other relevant documentation from within the field. The inspector can view and manage their time with the calendar functionality allowing them to view what has been scheduled.

Work Order App

This app is available to streamline operations and improve efficiency. Available in both the App Store for iPhone users and the Google Play Store for Android users, it can be installed directly onto a smart-phone or tablet. This new app will simplify meter management from the field. It allows users to enter meter readings, view current reads and also allows personnel to replace meters, access work orders from their smart-phone or wireless device. Work Orders entered into the system can easily be reviewed from the field and updated accordingly.

My Town App

This app allows your residents to sign-up for notifications and information feeds defined by your organization. You can announce meetings, provide valuable town news or any other information. This app can also be combined with Resident Self-Service Portal to allow your residents the ability to make service requests or notify you of issues in town.