

Revenue Management



Tax Billing

The Tax Billing module can bill county, local, school, and personal property tax. All rate codes are fully customizable and always compliant with statutes and regulations. There are customizable bill print alternatives with electronic bill print options. The module can handle custom data imports from the county, state, or DMV records. A custom report writer can be configured as desired and easily exported to Excel. There are several electronic billing and payment options including e-Bills, WIPP, and ACH. Cash receipting is fast, user friendly, and integrates with the Finance module. There are unlimited number of notes or documents that can be attached to an account and the module provides the ability to track all municipal charges to a single customer.

Utility Billing

The Utility Billing module is extremely customizable for multiple service types (water, sewer, electric, gas, wastewater, etc.) to unlimited meters and billing rate codes per account. There are customizable bill print options allowing the user to choose from post cards, multiple stubs, single stub, or pressure seal bills. A final bill wizard is an easy to use tool to calculate and print final bills and change account ownership. The meter reading exception report easily identifies missed or invalid readings that can then be easily fixed. A custom report writer can be configured as desired and easily exported to Excel. There are several electronic billing and payment options including e-Bills, WIPP, and ACH. Cash receipting is fast, user friendly, and integrates with the Finance module. Utility Billing also integrates with Inventory and Work Orders. The Utility Billing module supports all types of meter technology including demand meters, reactive meters, and net meters. All meter reading types such as touch pads, radios, or manual, are also supported. There are an unlimited number of notes or documents that can be attached to an account and the module provides the ability to track all municipal charges to a single customer.

Accounts Receivable & Business Licensing

This application allows you to create and track invoices for any miscellaneous services that are billed. The fees can be a flat rate, revenue based, or unit based. Invoices can be generated on demand or all processed at one time. The application allows for unlimited license types which can be defined as a one time or recurring license. The renewal process is automated and includes renewal notices. All forms and licenses are PDFs allowing for easy customization.

Animal Licensing

Animal Licensing allows you to store information on a pet along with the owner's information. Licenses can be one or three years with a customer defined fee structure. Automatic calculation of late fees upon renewals is also available. On demand license printing via PDF is painless and can be customized based on user configurations. All state mandated reporting is available and easy to generate.

Web Inquiry and Payment Portal (WIPP)

The Web Inquiry and Payment Portal allows customers to pay any municipal charge online. Payments can be made by credit card, debit card, or e-Check. Specific account information is also available with the ability to reprint a bill. Secured payments are processed through FIS Global and are imported into the system daily. Associated convenience fees can be charged to the consumer or absorbed by the local government agency.

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Work Order App

This app is available to streamline operations and improve efficiency. Available in both the App Store for iPhone users and the Google Play Store for Android users, it can be installed directly onto a smart-phone or tablet. This new app will simplify meter management from the field. It allows users to enter meter readings, view current reads and also allows personnel to replace meters, access work orders from their smart-phone or wireless device. Work Orders entered into the system can easily be reviewed from the field and updated accordingly.